

Residential Support at Cornfields



LIAISE LODDON
Celebrating the positive

part of

Sequence 
Care Group
'Richer Lives'

What we would like to share

Within this report we would like to present to you certain aspects of Cornfields. The physical home environment, the management, the specialist staff and also provide you a case study example of how the service provided has made a positive difference to the life of a lady living in the home.

You can view a video of the current vacant room at Cornfields at:

<https://twitter.com/i/status/1367061299889324034>

You can learn more about Cornfields from their webpage:

<https://www.liaise.co.uk/location/cornfields/>

You can also hear all about the latest Liaise Loddon news and information on our Twitter page:

<https://twitter.com/LiaiseLoddon>

We hope you enjoy learning more about Cornfields

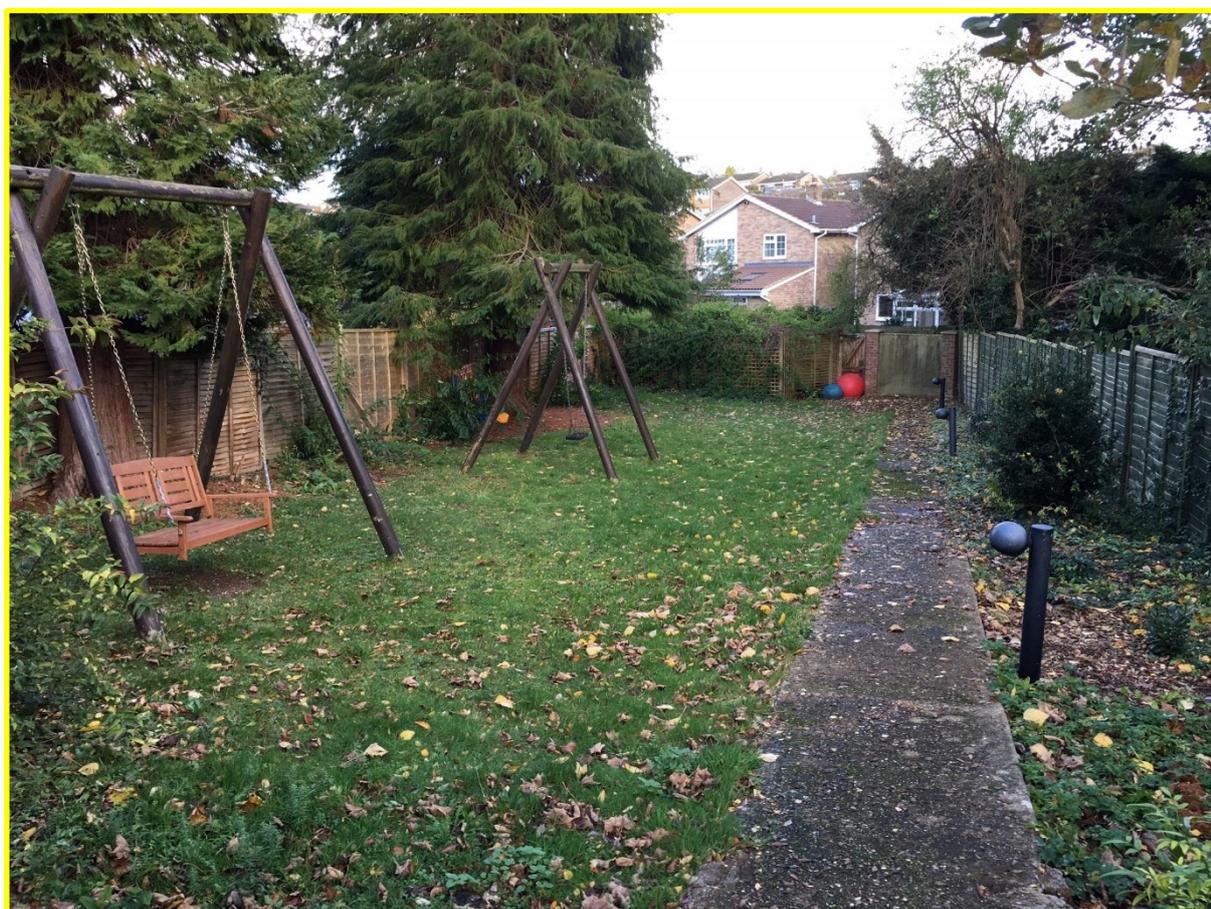


Let's tell you about Cornfields

Cornfields was opened in 1995 and is a small three bedded residential home for people with complex learning and Autistic needs.

The home has a 'Good' CQC rating and provides a superb standard of care and enabling support.

The quality of the service is built upon good recruitment, excellent training and development plus on-going mentoring for all staff. The home has a personal, intimate atmosphere, each room is spacious with well-equipped person bathroom facilities. The garden is a wonderful feature of the service, with a patio area and a large, grassed area.



Introducing Our Staff

We are delighted to have an experienced and skilled team at Cornfields. All the staff undertake a range of training and development that enables them to be fully equipped with the skills to support people with complex needs. We have an excellent management team and we also have our own Positive Behaviour Support Team. Within Cornfields there is a dedicated Positive Behaviour Practitioner, who is clinically supervised by the Positive Behaviour Lead. This support structure enables the home to provide both a robust and enabling care-pathway that makes a positive and significant difference to the lives of the people living in the home. We would like to introduce you to the Home Manager and Deputy Manager at Cornfields plus and our Positive Behaviour Lead.

The Manager, Sylwia Duda



Sylwia is the Registered Manager for Cornfields. She holds a master's degree in food science and human nutrition and NVQ level 3 and QCF Level 5 in leadership for social Care. Sylwia has worked for Liaise Loddon since 2005

The Deputy Manager, Siobhan Phillips



Siobhan is the Deputy Manager for Cornfields and has worked in social care for over 25 years. She has gained her NVQ level 4 in Health and Social Care and her RMA level 4.

Positive Behaviour Support, Tessa Buckfield



I am the Lead for the Positive Behaviour Support (PBS) team and joined in April 2020. I have worked in Health & Social care for 9 years and began as a support worker for adults with Autism & Learning Disabilities while at University. I studied to become a Board-Certified Behaviour Analyst (BCBA) and have since worked in inpatient and community settings to support adults to improve their quality of life, build new skills and reduce behaviours of concern. My approach to implementing PBS in our services involves a hands on, practical application to ensure consistent implementation and achieving measurable outcomes.

Positive Outcomes – Angela's

(This is a case study; names have been changed)

When Angela moved to Cornfields, she would only accept support from very familiar staff. She used to come downstairs after her personal care and spend the whole day in her small lounge. The main lounge seemed to be too overwhelming for her and preferred to stay all day doing her activities, including eating her meals, in the small lounge created for her with a door separating it from the main one. Only certain people could be in support around her in this lounge and she would only undertake personal care with a few very familiar staff. She used to stand on her feet all day and sometimes at night as well, and not even sit down for a minute, even with familiar staff around.

Angela can be very independent but, at that time however she would need prompting from very familiar staff to undertake the simplest of tasks. The sound of the fire alarm and simple questions like "would you like to sit down?" could trigger severe behaviours (self-injury behaviours such as pulling her hair, biting her hands breaking the skin, punching her face, aggression towards staff or other service users and screaming to the point that she would hurt her throat).

About 4 years ago, Cornfields team started introducing changes to her support plan gradually using a low arousal, low intensity strategies and solutions. Changes also included gradually and gently trying to increase Angela's life experiences and number of people who can support her. There was an increased focus upon observation and data recording and data analysis, to identify in even more finer detail possible triggers for the behaviours that would further inform changes to interventions.

These renewed approaches have delivered wonderful outcomes.

Angela is currently spending all day in the main lounge, sharing it with other service users and staff (even with less staff working in the house) and interacting with them. She still uses the small lounge to withdraw from situations she finds difficult. She now attends to her personal care independently. Angela also engages in activities in the kitchen and conservatory, examples being arts, crafts and cooking. She often prepares her own breakfast each day and she eats all her meals seating at the table with other service users and staff.

Angela still benefits from the support from very familiar staff during the day and at night-time, but her tolerance when unfamiliar people are in the house has increased. The sound of the fire alarm still seems to be an issue as it increases her stress levels dramatically, but she has evacuated the house in every drill we have done since January 2020 and no high severity behaviours have been shown.

Her spontaneous smiles and laughter are signs that she seems more comfortable now and happier. She could only tolerate two or three people to support her, she is now able to accept her support from all the staff working in Cornfields. Her communication was

previously reactive (answering with keywords to simple questions like “coffee or juice”) unless she does not want to do something that she says, “no wanted” or “later”. However, in recent month she has been more active with her communication lately, pointing and using Makaton on occasions.

We are so delighted that Angela has made such meaningful and significant steps in her life. Her journey hasn't been an easy one and the support given has needed regular evaluation and reflection to ensure it was always tailored to her needs. Angela's story and her positive outcomes are one of many wonderful examples we could share within Liaise Loddon. Our skilled and dedicated support is something we are very proud to provide to all people we support each day.

Contact

For general enquiries or to make a referral to any of our services please contact Head of Sales and Marketing, Mark Horton on 07884 588761 or via email:

mark.horton@sequencecaregroup.co.uk

Alternatively, you can also contact Liaise Loddon, Regional General Manager, Susan Parish on SusanParish@liaise.co.uk or on 07918757996

